



Transportation Disadvantaged Local Coordinating Board (TDLCB) Meeting

Marion County Growth Services Training Room
2710 E. Silver Springs Blvd., Ocala, FL 34470

September 15, 2022

10:00 AM

MINUTES

Members Present:

Jeffrey Askew
Glorybee Perez
Tracey Sapp
Susan Hanley
Andrea Melvin
Anissa Pieriboni
Steven Neal (*arrived at 10:28am*)
Keith Fair

Members Not Present:

Michelle Stone
Lauren Debik
Carlos Colon (*listened to meeting via conference call*)
Iris Pozo
Elizabeth Watson
Carressa Hutchinson
Jeff Aboumrad
Ronald Graham

Others Present:

Rob Balmes, TPO
Shakayla Irby, TPO
Elizabeth Mitchell, TPO
Elizabeth Palmer, Salvation Army
Clayton Murch, Marion Senior Services
Karen Williams, Marion Senior Services
Herman Schulz, Marion Senior Services
Ken McKelvy, Marion Senior Services

Item 1. Call to Order and Roll Call

Vice-Chairwoman Andrea Melvin called the meeting to order at 10:07am. Secretary Shakayla Irby called the roll and a quorum was present.

Item 2. Pledge of Allegiance

Vice-Chairwoman Melvin led the board members in the Pledge of Allegiance.

Item 3. Proof of Publication

Secretary Shakayla Irby stated that the meeting had been published September 8, 2022 online on the TPO website and Facebook and Twitter pages, the City of Ocala, Belleview, and Dunnellon websites. The meeting was also published to the September 8, 2022 edition of the Ocala Star Banner.

Item 4. Ms. Elizabeth Palmer – The Salvation Army

Ms. Elizabeth Palmer with the Salvation Army presented to the board on the services that the Salvation Army provided.

Some of the key services of the Salvation Army were as follows:

- The Center of Hope- Trained staff that provide case management, clothing vouchers, ID cards, and other necessary assistance.
- Community Feeding- The Center of Hope provided two meals a day to thousands of homeless and low-income people every year.
- Family Thrift Store- Donations of goods, gently used items from caring people in Marion County enable the Salvation Army Family Thrift Store to provide household goods and clothing to those in need.
- Senior Housing- The Evangeline Booth Apartment complex has 64 apartments for low-income seniors. The housing is subsidized by HUD and thus adheres to all regulations.
- Emergency Shelter- The Salvation Army offer a 42-bed men's dorm, a 20-bed female dorm, and transitional housing for six family rooms.

- Holiday Programs- The Ocala Corps provides holiday meals at Thanksgiving and Christmas to those who would otherwise go without.
- Corrections Program- The ministry of the Salvation Army extends to prisoners and parolees. The Salvation Army operates Marion County's Misdemeanor Probation Dept., working with Marion County courts to assist clients in fulfilling their court-ordered obligations.

Ms. Palmer also mentioned an Annual Red Kettle and Angel Tree Campaign. The event was an especially important time when kettles were brought out to ring at local stores and give out food to qualified Marion County individuals, families, and toys for children. Donations from the kettles are used throughout the year to support the Salvation Army services in the community. The Angel Tree program begins in October and ends in mid-December when the gifts are given out. Caring individuals and groups who take angel tags were making sure those children have presents to open on Christmas Day.

Item 5A. Annual Operating Report (AOR)

The TDLCB regularly reviewed and approved the AOR to remain concurrent with the State of Florida regulations as they related to the operations of the Florida Coordinated Transportation System. The Commission uses the forms to gather information needed to accurately reflect each CTC's operating data, provide a statewide operational profile of the Florida Coordinated Transportation System, and evaluate certain performance aspects of the coordinated systems individually and as a whole.

Mr. Clayton Murch presented the AOR the board.

The report is attached to pages of this set of minutes for reference.

Mr. Askew made a motion to approve the Annual Operating Report (AOR). Mr. Fair seconded, and the motion passed unanimously.

Item 6. Consent Agenda

Ms. Sapp made a motion to approve the Consent Agenda. Mr. Askew seconded, and the motion passed unanimously.

Item 7. Discussion Items

Survey for 2022

Ms. Mitchell asked for volunteers to help with composing questions for the new upcoming survey.

Volunteers: Anissa Pieriboni and Jeffrey Askew (Ms. Andrea Melvin said she would check her schedule and let Ms. Mitchell know if she would be able to volunteer).

Change of Meeting Time and 2023 Schedule

Ms. Mitchell discussed the time and location of the TDLCB meetings.

There was board consensus to keep the time set at 10am and the location at the Marion County Growth Services Training Room.

The board was in consensus to change the meeting day to the second Thursday of each quarter. The meeting schedule for the upcoming year was set by the board as follows for the upcoming year:

- **March 9, 2023**
- **June 8, 2023**
- **September 14, 2023**
- **December 7, 2023**

Ms. Mitchell also informed the board that she attended the Transportation Disadvantaged (TD) Conference and it was mentioned that there would be recognitions of anyone in any position that provides an exceptional service for the TD community at the next conference. It was asked that nominations be provided prior to the next TD Conference. Ms. Mitchell said she would reach out to the board closer to the submission time to remind them.

Item 8. Comments by TDLCB Members

Ms. Pieriboni announced that a Community Development Block Grant had been awarded to Florida Center for the Blind to assist with the construction of a new preschool for visually impaired children in Marion County. This preschool would aim to remove many of the barriers that visually impaired children often face in school by equipping them with skills they need to succeed socially and academically alongside their sighted peers.

Ms. Sapp said that the Department of Health would be collaborating with Marion County Public Schools for National Walk to School Day on October 5th. The two schools that had been chosen were Wyomina Park Elementary School and Maplewood Elementary School. All participating partners would meet at a designated area at 6am and walk the children to school following the meeting.

Item 9. Comments by TPO Staff

Mr. Balmes provided a brief update on the Commitment to Zero Draft Safety Action Plan.

The draft of the Commitment to Zero Safety Action Plan would be released for a 30-day public review on September 20, 2022. The public review process would be from September 20 to October 20, 2022.

A notification would be sent to all TDLCB members on September 20 regarding the availability of the Action Plan for public review and comment. The Action Plan would be available on the project website: <https://ocalamariontpo.org/safety-plan>.

Mr. Balmes said that if members of the TDLCB wanted to discuss the draft Action Plan TPO staff would gladly schedule a meeting or conference call.

Mr. Balmes also thanked the TDLCB for providing great feedback and ideas at the Workshop meeting on June 16.

Item 10. Comments by CTC

Mr. Clayton Murch gave the following comments and updates.

- All Marion Transit drivers had taken Defensive Driving Courses and have seen a great impact on safety measures.
- On August 1st 2022 the starting wage for Marion Transit drivers increased from \$13 to \$15.
- Marion Transit was nearly fully staffed and just one driver short.
- Marion Transit was expecting the census to impact the Gold Line and potentially pull the line out of the funding source. Marion Transit was in the process of researching alternatives.
- Marion Senior Services parking lot paving had been delayed due to asphalt availability issues. The parking lot was expected to paved within the next few months. The grant deadline to pave the parking lot was June of 2023.
- Marion Transit had tablets on the buses and was expecting to have all buses with installed tablets by the end of October at the latest June of 2023.
- Marion Transit was in the process of getting spot mirrors for the buses.
- Ridership was up for Marion Transit and was expected to continue to increase with more clients utilizing the bus due to rising prices.

Item 11. Public Comment

There was no public comment.

Item 12. Adjournment

Vice-Chairwoman Melvin adjourned the meeting at 10:52am.

Respectfully Submitted By:

Shakayla Irby, TPO Administrative Assistant



CTC Organization

County: Marion

CTC Status: Submitted

Fiscal Year: 7/1/2021 - 6/30/2022

CTD Status: Under Review

Date Initiated: 7/12/2022

CTC Organization Name: Marion Senior Services, Inc.

Address: 1101 SW 20 CT

City: Ocala

State: FL

Zip Code: 34471

Organization Type: Private Non Profit

Network Type: Partial Brokerage

Operating Environment: Rural

Transportation Operators: No

Number of Transportation Operators: 0

Coordination Contractors: Yes

Number of Coordination Contractors: 2

Provide Out of County Trips: No

Local Coordinating Board (LCB) Chairperson: Commissioner Michele Stone

CTC Contact: Clayton Murch

CTC Contact Title: Transportation Director

CTC Contact Email: cmurch@marionseniorservices.org

Phone: (352) 620-3519

CTC Certification

I, Clayton Murch, as the authorized Community Transportation Coordinator (CTC) Representative, hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): _____

LCB Certification

I, Commissioner Michele Stone, as the Local Coordinating Board Chairperson, hereby, certify in accordance with Rule 41-2.007(6), F.A.C. that the Local Coordinating Board has reviewed this report and the Planning Agency has received a copy.

LCB Chairperson (signature): _____



**Transportation
Disadvantaged**

Organization – Coordination Contractor

County: Marion

CTC Status: Submitted

CTC Organization: Marion Senior Services, Inc.

Fiscal Year: 7/1/2021 - 6/30/2022

Upload Date: 9/1/2022

Coordination Contractor Name: Florida Center for the Blind, Inc.
Address: 1411 NE 22nd Avenue
City: Ocala
State: FL
Zip Code: 34470
Organization Type: Private Non Profit
Operating Environment: Rural
Provide Out of County Trips: Yes
Who Do You Serve: Individuals who are blind and visually impaired
Contact Person: Anissa M. Pieriboni
Contact Title: President/CEO
Contact Email: apieriboni@flblind.org
Phone: (352) 873-4700

Coordination Contractor Certification

By submission of this form, I, Anissa M. Pieriboni, as the authorized representative of Florida Center for the Blind, Inc. , hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): _____



Organization – Coordination Contractor

County: Marion

CTC Status: Submitted

CTC Organization: Marion Senior Services, Inc.

Fiscal Year: 7/1/2021 - 6/30/2022

Upload Date: 8/26/2022

Coordination Contractor Name: ARC Marion, Inc.
Address: 2800 SE Maricamp Rd
City: Ocala
State: FL
Zip Code: 34471
Organization Type: Private Non Profit
Operating Environment: Rural
Provide Out of County Trips: No
Who Do You Serve: Persons with Disabilities
Contact Person: Sean McLaughlin
Contact Title: CEO
Contact Email: mclaughlin.sean@mcarc.com
Phone: (352) 387-2210

Coordination Contractor Certification

By submission of this form, I, Sean McLaughlin, as the authorized representative of ARC Marion, Inc. , hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): _____



CTC Trips

County: Marion

CTC Status: Submitted

CTC Organization: Marion Senior Services, Inc.

Fiscal Year: 07/01/2021 - 06/30/2022

CTD Status: Under Review

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Service Type - One Way						
Fixed Route/Fixed Schedule						
Daily Pass Trips	0	N/A	0	0	N/A	0
Weekly Pass Trips	0	N/A	0	0	N/A	0
Monthly Pass Trips	0	N/A	0	0	N/A	0
Deviated Fixed Route Service	4,620	N/A	4,620	2,756	N/A	2,756
Complementary ADA Service	14,925	N/A	14,925	13,619	N/A	13,619
Paratransit						
Ambulatory	27,091	7,095	34,186	38,778	4,676	43,454
Non-Ambulatory	16,619	408	17,027	23,026	0	23,026
Stretcher	0	0	0	0	0	0
Transportation Network Companies	0	N/A	0	0	N/A	0
Taxi	0	N/A	0	0	N/A	0
School Board (School Bus)	0	N/A	0	0	N/A	0
Volunteers	0	N/A	0	0	N/A	0
Total - Service Type	63,255	7,503	70,758	78,179	4,676	82,855
Contracted Transportation Operator						
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC)	0	N/A	0	0	N/A	0
Total - Contracted Transportation Operator Trips	0	0	0	0	0	0
Revenue Source - One Way						
Agency for Health Care Administration (AHCA)	0	0	0	0	0	0
Agency for Persons with Disabilities (APD)	0	3,557	3,557	18,516	4,561	23,077
Comm for the Transportation Disadvantaged (CTD)	21,327	N/A	21,327	23,716	N/A	23,716
Dept of Economic Opportunity (DEO)	0	0	0	0	0	0
Dept of Children and Families (DCF)	0	0	0	0	0	0
Dept of Education (DOE)	0	0	0	0	0	0
Dept of Elder Affairs (DOEA)	0	0	0	0	0	0
Dept of Health (DOH)	0	0	0	0	0	0
Dept of Juvenile Justice (DJJ)	0	0	0	0	0	0
Dept of Transportation (DOT)	26,894	3,751	30,645	21,737	55	21,792
Local Government	78	0	78	13,807	0	13,807
Local Non-Government	14,925	195	15,120	403	60	463
Other Federal & State Programs	31	0	31	0	0	0
Total - Revenue Source	63,255	7,503	70,758	78,179	4,676	82,855



CTC Trips (cont'd)

County: Marion

CTC Status: Submitted

CTC Organization: Marion Senior Services, Inc.

Fiscal Year: 07/01/2021 - 06/30/2022

CTD Status: Under Review

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Passenger Type - One Way						
Older Adults	5,773	0	5,773	5,824	0	5,824
Children At Risk	30	0	30	63	0	63
Persons With Disabilities	51,355	7,503	58,858	67,039	4,676	71,715
Low Income	6,080	0	6,080	5,214	0	5,214
Other	17	0	17	39	0	39
Total - Passenger Type	63,255	7,503	70,758	78,179	4,676	82,855
Trip Purpose - One Way						
Medical	39,527	0	39,527	58,220	0	58,220
Employment	2,362	106	2,468	1,572	45	1,617
Education/Training/Daycare	2,667	7,397	10,064	2,536	4,631	7,167
Nutritional	14,922	0	14,922	12,879	0	12,879
Life-Sustaining/Other	3,777	0	3,777	2,972	0	2,972
Total - Trip Purpose	63,255	7,503	70,758	78,179	4,676	82,855
Unduplicated Passenger Head Count (UDPHC)						
UDPHC	1,428	122	1,550	1,400	70	1,470
Total - UDPHC	1,428	122	1,550	1,400	70	1,470
Unmet & No Shows						
Unmet Trip Requests	0	N/A	0	0	N/A	0
No Shows	2,262	N/A	2,262	1,682	N/A	1,682
Customer Feedback						
Complaints	10	N/A	10	23	N/A	23
Commendations	24	N/A	24	43	N/A	43



Coordination Contractor Trips

County: Marion

CTC Status: Submitted

CTC Organization: Marion Senior Services, Inc.

Fiscal Year: 07/01/2021 - 06/30/2022

Upload Date: 9/1/2022

Coordination Contractor: Florida Center for the Blind, Inc.

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Service Type - One Way		
Fixed Route/Fixed Schedule		
Daily Pass Trips	N/A	N/A
Weekly Pass Trips	N/A	N/A
Monthly Pass Trips	N/A	N/A
Deviated Fixed Route Service	N/A	N/A
Complementary ADA Service	N/A	N/A
Paratransit		
Ambulatory	389	154
Non-Ambulatory	0	0
Stretcher	0	0
Transportation Network Companies	N/A	N/A
Taxi	N/A	N/A
School Board (School Bus)	N/A	N/A
Volunteers	N/A	N/A
Total - Service Type	389	154
Contracted Transportation Operator		
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC)	N/A	N/A
Total - Contracted Transportation Operator Trips	0	0
Revenue Source - One Way		
Agency for Health Care Administration (AHCA)	0	0
Agency for Persons with Disabilities (APD)	0	139
Comm for the Transportation Disadvantaged (CTD)	N/A	N/A
Dept of Economic Opportunity (DEO)	0	0
Dept of Children and Families (DCF)	0	0
Dept of Education (DOE)	0	0
Dept of Elder Affairs (DOEA)	0	0
Dept of Health (DOH)	0	0
Dept of Juvenile Justice (DJJ)	0	0
Dept of Transportation (DOT)	194	5
Local Government	0	0
Local Non-Government	195	10
Other Federal & State Programs	0	0
Total - Revenue Source	389	154



Coordination Contractor Trips (cont'd)

County: Marion

CTC Status: Submitted

CTC Organization: Marion Senior Services, Inc.

Fiscal Year: 07/01/2021 - 06/30/2022

Upload Date: 9/1/2022

Coordination Contractor: Florida Center for the Blind, Inc.

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Passenger Type - One Way		
Older Adults	0	0
Children At Risk	0	0
Persons With Disabilities	389	154
Low Income	0	0
Other	0	0
Total - Passenger Type	389	154
Trip Purpose - One Way		
Medical	0	0
Employment	106	45
Education/Training/Daycare	283	109
Nutritional	0	0
Life-Sustaining/Other	0	0
Total - Trip Purpose	389	154
Unduplicated Passenger Head Count (UDPHC)		
UDPHC	98	22
Total - UDPHC	98	22
Unmet & No Shows		
Unmet Trip Requests	N/A	N/A
No Shows	N/A	N/A
Customer Feedback		
Complaints	N/A	N/A
Commendations	N/A	N/A



Coordination Contractor Trips

County: Marion

CTC Status: Submitted

CTC Organization: Marion Senior Services, Inc.

Fiscal Year: 07/01/2021 - 06/30/2022

Upload Date: 8/26/2022

Coordination Contractor: ARC Marion, Inc.

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Service Type - One Way		
Fixed Route/Fixed Schedule		
Daily Pass Trips	N/A	N/A
Weekly Pass Trips	N/A	N/A
Monthly Pass Trips	N/A	N/A
Deviated Fixed Route Service	N/A	N/A
Complementary ADA Service	N/A	N/A
Paratransit		
Ambulatory	6,706	4,522
Non-Ambulatory	408	0
Stretcher	0	0
Transportation Network Companies	N/A	N/A
Taxi	N/A	N/A
School Board (School Bus)	N/A	N/A
Volunteers	N/A	N/A
Total - Service Type	7,114	4,522
Contracted Transportation Operator		
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC)	N/A	N/A
Total - Contracted Transportation Operator Trips	0	0
Revenue Source - One Way		
Agency for Health Care Administration (AHCA)	0	0
Agency for Persons with Disabilities (APD)	3,557	4,422
Comm for the Transportation Disadvantaged (CTD)	N/A	N/A
Dept of Economic Opportunity (DEO)	0	0
Dept of Children and Families (DCF)	0	0
Dept of Education (DOE)	0	0
Dept of Elder Affairs (DOEA)	0	0
Dept of Health (DOH)	0	0
Dept of Juvenile Justice (DJJ)	0	0
Dept of Transportation (DOT)	3,557	50
Local Government	0	0
Local Non-Government	0	50
Other Federal & State Programs	0	0
Total - Revenue Source	7,114	4,522



**Transportation
Disadvantaged**

Coordination Contractor Trips (cont'd)

County: Marion

CTC Status: Submitted

CTC Organization: Marion Senior Services, Inc.

Fiscal Year: 07/01/2021 - 06/30/2022

Upload Date: 8/26/2022

Coordination Contractor: ARC Marion, Inc.

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Passenger Type - One Way		
Older Adults	0	0
Children At Risk	0	0
Persons With Disabilities	7,114	4,522
Low Income	0	0
Other	0	0
Total - Passenger Type	7,114	4,522
Trip Purpose - One Way		
Medical	0	0
Employment	0	0
Education/Training/Daycare	7,114	4,522
Nutritional	0	0
Life-Sustaining/Other	0	0
Total - Trip Purpose	7,114	4,522
Unduplicated Passenger Head Count (UDPHC)		
UDPHC	24	48
Total - UDPHC	24	48
Unmet & No Shows		
Unmet Trip Requests	N/A	N/A
No Shows	N/A	N/A
Customer Feedback		
Complaints	N/A	N/A
Commendations	N/A	N/A



CTC Vehicles & Drivers

County: Marion

CTC Status: Submitted

CTC Organization: Marion Senior Services, Inc.

Fiscal Year: 07/01/2021 - 06/30/2022

CTD Status: Under Review

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Vehicle Miles						
Deviated Fixed Route Miles	55,819	N/A	55,819	39,915	N/A	39,915
Complementary ADA Service Miles	126,395	N/A	126,395	120,141	N/A	120,141
Paratransit Miles	644,527	80,592	725,119	844,566	62,361	906,927
Transportation Network Companies (TNC) Miles	0	N/A	0	0	N/A	0
Taxi Miles	0	N/A	0	0	N/A	0
School Board (School Bus) Miles	0	N/A	0	0	N/A	0
Volunteers Miles	0	N/A	0	0	N/A	0
Total - Vehicle Miles	826,741	80,592	907,333	1,004,622	62,361	1,066,983
Roadcalls & Accidents						
Roadcalls	6	0	6	8	0	8
Chargeable Accidents	3	0	3	2	0	2
Vehicle Inventory						
Total Number of Vehicles	46	19	65	50	19	69
Number of Wheelchair Accessible Vehicles	46	5	51	50	5	55
Drivers						
Number of Full Time & Part Time Drivers	33	26	59	37	27	64
Number of Volunteer Drivers	0	0	0	0	0	0



Coordination Contractor Vehicles & Drivers

County: Marion

CTC Status: Submitted

CTC Organization: Marion Senior Services, Inc.

Fiscal Year: 07/01/2021 - 06/30/2022

Upload Date: 9/1/2022

Coordination Contractor: Florida Center for the Blind, Inc.

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Vehicle Miles		
Deviated Fixed Route Miles	N/A	N/A
Complementary ADA Service Miles	N/A	N/A
Paratransit Miles	14,953	2,155
Transportation Network Companies (TNC) Miles	N/A	N/A
Taxi Miles	N/A	N/A
School Board (School Bus) Miles	N/A	N/A
Volunteers Miles	N/A	N/A
Total - Vehicle Miles	14,953	2,155
Roadcalls & Accidents		
Roadcalls	0	0
Chargeable Accidents	0	0
Vehicle Inventory		
Total Number of Vehicles	6	6
Number of Wheelchair Accessible Vehicles	1	1
Drivers		
Number of Full Time & Part Time Drivers	6	7
Number of Volunteer Drivers	0	0



Coordination Contractor Vehicles & Drivers

County: Marion

CTC Status: Submitted

CTC Organization: Marion Senior Services, Inc.

Fiscal Year: 07/01/2021 - 06/30/2022

Upload Date: 8/26/2022

Coordination Contractor: ARC Marion, Inc.

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Vehicle Miles		
Deviated Fixed Route Miles	N/A	N/A
Complementary ADA Service Miles	N/A	N/A
Paratransit Miles	65,639	60,206
Transportation Network Companies (TNC) Miles	N/A	N/A
Taxi Miles	N/A	N/A
School Board (School Bus) Miles	N/A	N/A
Volunteers Miles	N/A	N/A
Total - Vehicle Miles	65,639	60,206
Roadcalls & Accidents		
Roadcalls	0	0
Chargeable Accidents	0	0
Vehicle Inventory		
Total Number of Vehicles	13	13
Number of Wheelchair Accessible Vehicles	4	4
Drivers		
Number of Full Time & Part Time Drivers	20	20
Number of Volunteer Drivers	0	0



CTC Revenue Sources

County: Marion

CTC Status: Submitted

CTC Organization: Marion Senior Services, Inc.

Fiscal Year: 07/01/2021 - 06/30/2022

CTD Status: Under Review

Revenue Sources	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Revenue Sources						
Agency for Health Care Administration (AHCA)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Agency for Persons with Disabilities (APD)	\$ 0	\$ 64,442	\$ 64,442	\$ 455,675	\$ 25,083	\$ 480,758
Dept of Economic Opportunity (DEO)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Dept of Children and Families (DCF)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Dept of Education (DOE)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Dept of Elder Affairs (DOEA)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Dept of Health (DOH)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Dept of Juvenile Justice (DJJ)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Commission for the Transportation Disadvantaged (CTD)						
Non-Sponsored Trip Program	\$ 748,094	N/A	\$ 748,094	\$ 796,483	N/A	\$ 796,483
Non-Sponsored Capital Equipment	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Rural Capital Equipment	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
TD Other	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Department of Transportation (DOT)						
49 USC 5307	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
49 USC 5310	\$ 278,827	\$ 28,500	\$ 307,327	\$ 192,597	\$ 23,356	\$ 215,953
49 USC 5311	\$ 865,484	\$ 0	\$ 865,484	\$ 50,208	\$ 0	\$ 50,208
49 USC 5311 (f)	\$ 0	\$ 0	\$ 0	\$ 1,183,721	\$ 0	\$ 1,183,721
Block Grant	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Service Development	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Commuter Assistance Program	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other DOT	\$ 0	\$ 56,442	\$ 56,442	\$ 44,341	\$ 0	\$ 44,341
Local Government						
School Board (School Bus)	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
County Cash	\$ 915,127	\$ 0	\$ 915,127	\$ 351,001	\$ 0	\$ 351,001
County In-Kind	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
City Cash	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
City In-Kind	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other Cash	\$ 305,849	\$ 0	\$ 305,849	\$ 47,966	\$ 0	\$ 47,966
Other In-Kind	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Local Non-Government						
Farebox	\$ 58,684	\$ 0	\$ 58,684	\$ 51,516	\$ 3,165	\$ 54,681
Donations/Contributions	\$ 5,156	\$ 18,700	\$ 23,856	\$ 1,888	\$ 0	\$ 1,888
In-Kind Services	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other Non-Government	\$ 0	\$ 10,000	\$ 10,000	\$ 13,343	\$ 17,480	\$ 30,823
Other Federal & State Programs						
Other Federal Programs	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other State Programs	\$ 31,902	\$ 0	\$ 31,902	\$ 0	\$ 0	\$ 0
Total - Revenue Sources	\$ 3,209,123	\$ 178,084	\$ 3,387,207	\$ 3,188,739	\$ 69,084	\$ 3,257,823



Coordination Contractor Revenue Sources

County: Marion

CTC Status: Submitted

CTC Organization: Marion Senior Services, Inc.

Fiscal Year: 07/01/2021 - 06/30/2022

Upload Date: 9/1/2022

Coordination Contractor: Florida Center for the Blind, Inc.

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Revenue Sources		
Agency for Health Care Administration (AHCA)	\$ 0	\$ 0
Agency for Persons with Disabilities (APD)	\$ 0	\$ 875
Dept of Economic Opportunity (DEO)	\$ 0	\$ 0
Dept of Children and Families (DCF)	\$ 0	\$ 0
Dept of Education (DOE)	\$ 0	\$ 0
Dept of Elder Affairs (DOEA)	\$ 0	\$ 0
Dept of Health (DOH)	\$ 0	\$ 0
Dept of Juvenile Justice (DJJ)	\$ 0	\$ 0
Commission for the Transportation Disadvantaged (CTD)		
Non-Sponsored Trip Program	N/A	N/A
Non-Sponsored Capital Equipment	N/A	N/A
Rural Capital Equipment	N/A	N/A
TD Other	N/A	N/A
Department of Transportation (DOT)		
49 USC 5307	\$ 0	\$ 0
49 USC 5310	\$ 28,500	\$ 1,378
49 USC 5311	\$ 0	\$ 0
49 USC 5311 (f)	\$ 0	\$ 0
Block Grant	\$ 0	\$ 0
Service Development	\$ 0	\$ 0
Commuter Assistance Program	\$ 0	\$ 0
Other DOT	\$ 0	\$ 0
Local Government		
School Board (School Bus)	N/A	N/A
County Cash	\$ 0	\$ 0
County In-Kind	\$ 0	\$ 0
City Cash	\$ 0	\$ 0
City In-Kind	\$ 0	\$ 0
Other Cash	\$ 0	\$ 0
Other In-Kind	\$ 0	\$ 0
Local Non-Government		
Farebox	\$ 0	\$ 0
Donations/Contributions	\$ 18,700	\$ 0
In-Kind Services	\$ 0	\$ 0
Other Non-Government	\$ 10,000	\$ 11,894
Other Federal & State Programs		
Other Federal Programs	\$ 0	\$ 0
Other State Programs	\$ 0	\$ 0
Total - Revenue Sources	\$ 57,200	\$ 14,147



Coordination Contractor Revenue Sources

County: Marion

CTC Status: Submitted

CTC Organization: Marion Senior Services, Inc.

Fiscal Year: 07/01/2021 - 06/30/2022

Upload Date: 8/26/2022

Coordination Contractor: ARC Marion, Inc.

Revenue Sources	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Revenue Sources		
Agency for Health Care Administration (AHCA)	\$ 0	\$ 0
Agency for Persons with Disabilities (APD)	\$ 64,442	\$ 24,208
Dept of Economic Opportunity (DEO)	\$ 0	\$ 0
Dept of Children and Families (DCF)	\$ 0	\$ 0
Dept of Education (DOE)	\$ 0	\$ 0
Dept of Elder Affairs (DOEA)	\$ 0	\$ 0
Dept of Health (DOH)	\$ 0	\$ 0
Dept of Juvenile Justice (DJJ)	\$ 0	\$ 0
Commission for the Transportation Disadvantaged (CTD)		
Non-Sponsored Trip Program	N/A	N/A
Non-Sponsored Capital Equipment	N/A	N/A
Rural Capital Equipment	N/A	N/A
TD Other	N/A	N/A
Department of Transportation (DOT)		
49 USC 5307	\$ 0	\$ 0
49 USC 5310	\$ 0	\$ 21,978
49 USC 5311	\$ 0	\$ 0
49 USC 5311 (f)	\$ 0	\$ 0
Block Grant	\$ 0	\$ 0
Service Development	\$ 0	\$ 0
Commuter Assistance Program	\$ 0	\$ 0
Other DOT	\$ 56,442	\$ 0
Local Government		
School Board (School Bus)	N/A	N/A
County Cash	\$ 0	\$ 0
County In-Kind	\$ 0	\$ 0
City Cash	\$ 0	\$ 0
City In-Kind	\$ 0	\$ 0
Other Cash	\$ 0	\$ 0
Other In-Kind	\$ 0	\$ 0
Local Non-Government		
Farebox	\$ 0	\$ 3,165
Donations/Contributions	\$ 0	\$ 0
In-Kind Services	\$ 0	\$ 0
Other Non-Government	\$ 0	\$ 5,586
Other Federal & State Programs		
Other Federal Programs	\$ 0	\$ 0
Other State Programs	\$ 0	\$ 0
Total - Revenue Sources	\$ 120,884	\$ 54,937



CTC Expense Sources

County: Marion

CTC Status: Submitted

CTC Organization: Marion Senior Services, Inc.

Fiscal Year: 07/01/2021 - 06/30/2022

CTD Status: Under Review

Expense Sources	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Labor	\$ 1,749,995	\$ 109,695	\$ 1,859,690	\$ 1,538,313	\$ 147,128	\$ 1,685,441
Fringe Benefits	\$ 182,054	\$ 7,551	\$ 189,605	\$ 492,476	\$ 30,577	\$ 523,053
Services	\$ 406,172	\$ 0	\$ 406,172	\$ 9,645	\$ 0	\$ 9,645
Materials & Supplies Consumed	\$ 384,003	\$ 25,137	\$ 409,140	\$ 508,720	\$ 23,240	\$ 531,960
Utilities	\$ 33,850	\$ 9,549	\$ 43,399	\$ 14,699	\$ 8,753	\$ 23,452
Casualty & Liability	\$ 323,897	\$ 62,069	\$ 385,966	\$ 6,578	\$ 34,674	\$ 41,252
Taxes	\$ 24,085	\$ 5,957	\$ 30,042	\$ 388,201	\$ 0	\$ 388,201
Miscellaneous	\$ 71,098	\$ 32,269	\$ 103,367	\$ 827	\$ 0	\$ 827
Interest	\$ 717	\$ 0	\$ 717	\$ 0	\$ 0	\$ 0
Leases & Rentals	\$ 7,057	\$ 0	\$ 7,057	\$ 236	\$ 0	\$ 236
Capital Purchases	\$ 529,768	\$ 0	\$ 529,768	\$ 0	\$ 65,516	\$ 65,516
Contributed Services	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Allocated Indirect Expenses	\$ 16,375	\$ 0	\$ 16,375	\$ 0	\$ 0	\$ 0
Purchased Transportation Services						
Bus Pass	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
School Board (School Bus)	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Transportation Network Companies (TNC)	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Taxi	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Contracted Operator	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Total - Expense Sources	\$ 3,729,071	\$ 252,227	\$ 3,981,298	\$ 2,959,695	\$ 309,888	\$ 3,269,583



Coordination Contractor Expense Sources

County: Marion	CTC Status: Submitted	CTC Organization: Marion Senior Services, Inc.
Fiscal Year: 07/01/2021 - 06/30/2022	Upload Date: 9/1/2022	Coordination Contractor: Florida Center for the Blind, Inc.

Expense Sources	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Labor	\$ 31,440	\$ 1,902
Fringe Benefits	\$ 0	\$ 0
Services	\$ 0	\$ 0
Materials & Supplies Consumed	\$ 7,271	\$ 287
Utilities	\$ 0	\$ 0
Casualty & Liability	\$ 18,489	\$ 567
Taxes	\$ 0	\$ 0
Miscellaneous	\$ 0	\$ 0
Interest	\$ 0	\$ 0
Leases & Rentals	\$ 0	\$ 0
Capital Purchases	\$ 0	\$ 10,516
Contributed Services	\$ 0	\$ 0
Allocated Indirect Expenses	\$ 0	\$ 0
Purchased Transportation Services		
Bus Pass	N/A	N/A
School Board (School Bus)	N/A	N/A
Transportation Network Companies (TNC)	N/A	N/A
Taxi	N/A	N/A
Contracted Operator	N/A	N/A
Total - Expense Sources	\$ 57,200	\$ 13,272



Coordination Contractor Expense Sources

County: Marion

CTC Status: Submitted

CTC Organization: Marion Senior Services, Inc.

Fiscal Year: 07/01/2021 - 06/30/2022

Upload Date: 8/26/2022

Coordination Contractor: ARC Marion, Inc.

Expense Sources	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Labor	\$ 78,255	\$ 145,226
Fringe Benefits	\$ 7,551	\$ 30,577
Services	\$ 0	\$ 0
Materials & Supplies Consumed	\$ 17,866	\$ 22,953
Utilities	\$ 9,549	\$ 8,753
Casualty & Liability	\$ 43,580	\$ 34,107
Taxes	\$ 5,957	\$ 0
Miscellaneous	\$ 32,269	\$ 0
Interest	\$ 0	\$ 0
Leases & Rentals	\$ 0	\$ 0
Capital Purchases	\$ 0	\$ 55,000
Contributed Services	\$ 0	\$ 0
Allocated Indirect Expenses	\$ 0	\$ 0
Purchased Transportation Services		
Bus Pass	N/A	N/A
School Board (School Bus)	N/A	N/A
Transportation Network Companies (TNC)	N/A	N/A
Taxi	N/A	N/A
Contracted Operator	N/A	N/A
Total - Expense Sources	\$ 195,027	\$ 296,616

County: Marion
 CTC: Marion Senior Services, Inc.
 Contact: Clayton Murch
 1101 SW 20 CT
 Ocala, FL 34471
 352-620-3519

Email: cmurch@marionseniorservices.org

Demographics	Number
Total County Population	0
Unduplicated Head Count	1,550



Trips By Type of Service	2020	2021	2022	Vehicle Data	2020	2021	2022
Fixed Route (FR)	0	0	0	Vehicle Miles	1,003,678	1,066,983	907,333
Deviated FR	2,039	2,756	4,620	Roadcalls	21	8	6
Complementary ADA	16,595	13,619	14,925	Accidents	5	2	3
Paratransit	69,978	66,480	51,213	Vehicles	61	69	65
TNC	0	0	0	Drivers	70	64	59
Taxi	0	0	0				
School Board (School Bus)	0	0	0				
Volunteers	0	0	0				
TOTAL TRIPS	88,612	82,855	70,758				

Passenger Trips By Trip Purpose	2020	2021	2022
Medical	44,193	58,220	39,527
Employment	2,455	1,617	2,468
Ed/Train/DayCare	22,193	7,167	10,064
Nutritional	16,312	12,879	14,922
Life-Sustaining/Other	3,459	2,972	3,777
TOTAL TRIPS	88,612	82,855	70,758

Financial and General Data	2020	2021	2022
Expenses	\$3,634,073	\$3,269,583	\$3,981,298
Revenues	\$3,601,705	\$3,257,823	\$3,387,207
Commendations	35	43	24
Complaints	11	23	10
Passenger No-Shows	3,989	1,682	2,262
Unmet Trip Requests	5	0	0

Passenger Trips By Revenue Source	2020	2021	2022
CTD	30,240	23,716	21,327
AHCA	233	0	0
APD	1,477	23,077	3,557
DOEA	0	0	0
DOE	0	0	0
Other	56,662	36,062	45,874
TOTAL TRIPS	88,612	82,855	70,758

Performance Measures	2020	2021	2022
Accidents per 100,000 Miles	0.50	0.19	0.33
Miles between Roadcalls	47,794	133,373	151,222
Avg. Trips per Passenger	40.39	56.36	45.65
Cost per Trip	\$41.01	\$39.46	\$56.27
Cost per Paratransit Trip	\$41.01	\$39.46	\$56.27
Cost per Total Mile	\$3.62	\$3.06	\$4.39
Cost per Paratransit Mile	\$3.62	\$3.06	\$4.39

Trips by Provider Type	2020	2021	2022
CTC	72,007	78,179	63,255
Transportation Operator	0	0	0
Coordination Contractor	16,605	4,676	7,503
TOTAL TRIPS	88,612	82,855	70,758